Project IQ Webinar Series

Introducing New Resources for Demand Creation and Quality Management

October 11, 2018

Today's objectives

- Introduce the digital EQA and CQI tools and discuss training plans

- Review promising human centered design (HCD) approaches and tools for targeting high risk and hesitant men for VMMC

- Discuss participant's QA/QI training needs, strategies and best practices for identifying and engaging high risk men, and thoughts on new HCD tool ideations

IQ
Improving Quality VMMC

Agenda

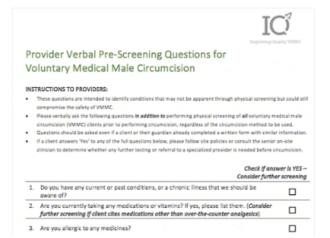|	
Introduction	Melissa Habel, CDC
Part 1: Launch of digital EQA and CQI tools *Q&A*	Jenn Snyder, Jhpiego
Part 2: MAXZAM preview	Francis Kaira, Jhpiego Zambia
Part 3: **Human-centered design (HCD) to further refine pain-o-meter tool**	Abby Tan, GA Tech
Next Steps	Melissa Habel, CDC
Q&A, Closing and Discussion	all

3

IQ
Improving Quality VMMC

Project IQ Resources Web Page: **https://www.jhpiego.org/projectiq**

Project IQ Webinar Series

In Pursuit of the Pivot
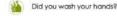Reaching and Serving Clients Aged 15-29 Years

August 24, 2016

Provider Verbal Pre-Screening Questions for Voluntary Medical Male Circumcision

INSTRUCTIONS TO PROVIDERS:

- These questions are intended to identify conditions that may not be apparent through physical screening but could still compromise the safety of VMMC.
- Please verbally ask the following questions **in addition to** performing physical screening of **all** voluntary medical male circumcision (VMMC) clients prior to performing circumcision, regardless of the circumcision method to be used.
- Questions should be asked even if a client or their guardian already completed a written form with similar information.
- If a client answers 'Yes' to any of the full questions below, please follow site policies or consult the senior on-site clinician to determine whether any further testing or referral to a specialized provider is needed before circumcision.

Check if answer is YES — Consider further screening

1. Do you have any current or past conditions, or a chronic illness that we should be aware of? ☐
2. Are you currently taking any medications or vitamins? If yes, please list them. (*Consider further screening if client cites medications other than over-the-counter analgesics*) ☐
3. Are you allergic to any medicines? ☐

Project IQ Webinar Series

A Healthy Obsession with Safety:
Improving Programs through Management and Reporting of Adverse Events

3 Questions for Safe Injections

Did you wash your hands?

Are you using a new needle and syringe EVERY TIME you access a vial?

Is there any possibility that the vial is contaminated, spoiled, or expired?
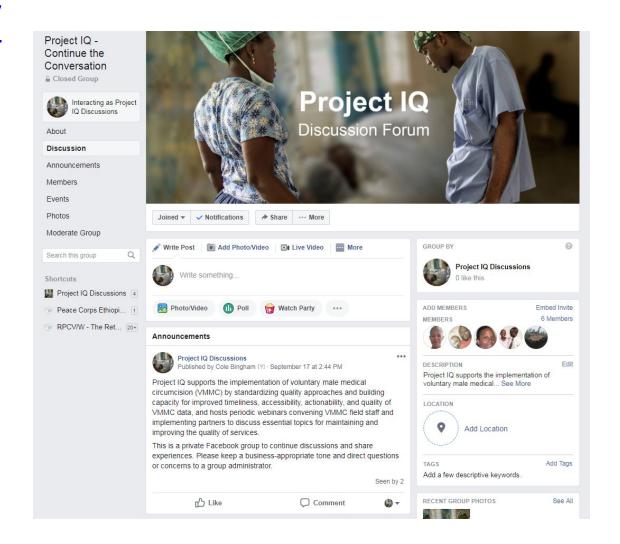

Managing Adverse Events of Voluntary Medical Male Circumcision (VMMC)

An orientation for non-VMMC providers

Injection Safety For VMMC Service Delivery

Join our Facebook group!

https://www.facebook.com/groups/66693299035
7027/

Discussion

- What are your EQA and CQI training needs?

- How are your VMMC programs targeting and screening high risk men for VMMC?
  - Are you collecting risk data?
  - What risks are being screened?

- What are your initial reactions to the latest pain-o-meter ideation?
  - Do the icons and color coding make sense?
  - What are your thoughts on the storytelling format?
  - Do you think the most recent model could also be adapted for post-op wound care instructions?

- Is there interest in implementing the different pain-o-meter models?

- What hurdles are you facing with moving the HCD approach forward in your program?

Thank you.

Please take our survey and don't forget to join our Facebook group!

https://www.surveymonkey.com/r/ProjectIQResourceUtilizationSurvey

https://www.facebook.com/groups/666932990357027/